

## Parish Office365 – The Ardent Group

### Introduction

With the growing rate in Cyber Crimes, and the changes in GDPR regulations the Diocese has been looking into ways to support the parishes. One of these areas, which the Diocese have reviewed, is the need for parishes to be working on industry standard modern IT Infrastructure.

### Modern industry compliant

The Diocese has worked with their IT Supplier, The Ardent Group, for over 15 years and The Ardent Group have a bespoke offering available to parishes within the Diocese of Canterbury.

### Discounted IT Support agreement

The Ardent Group are offering to waive the usual £1500-£3000 set-up fee with the agreement that the parish enters into an annual support agreement. The support fee will be £5 per user/account - this agreement will be renewed annually.

### Services included within this agreement

#### **Office365 Commissioning**

- Application for Charity licensing to Microsoft
- Provision of additional charity licensing to meet requirements
- Basic setup of Office365
- Standardised Setup for all parishes
- Cloud configuration of users
- Adding parish domain name into Office365

#### **Ongoing Support**

- Office365 Cloud support only (remote only)
- Administration of users
- Password changes & MFA reset

### Additional services available

There are additional services available via Ardent for additional costs. Please speak with The Ardent Group directly for quotes regarding this work. Below is a list of some of the services available.

- Data transfer from existing tenants
- Additional licenses
- Desktop/laptop and device support
- Wi-Fi, networks and internet
- Application support
- Printer support
- Network cabling
- New equipment installations
- Installation of, and support for, Audio and Visual equipment within the church buildings